



**Professor Dame Nancy Rothwell** took up the post of President & Vice-Chancellor of the University in July 2010. She is the first woman to lead The University of Manchester or either of its two predecessor institutions. She is also Professor of Physiology, and has previously held an MRC Research Chair, as well as holding University positions as Vice-President for Research and as Deputy President & Deputy Vice-Chancellor.

Professor Rothwell's research in the field of neuroscience has contributed towards major advances in the understanding and treatment of brain damage in stroke and head injury. She was elected Fellow of the Royal Society in June 2004 and made Dame Commander of the Order of the British Empire in June 2005, in recognition of her services to science. She was the founding President of the Royal Society of Biology, and is currently co-Chair of the Prime Minister's Council for Science and Technology, a Deputy Lieutenant for Greater Manchester, Chair of Corridor Manchester Board, a member of the Greater Manchester Local Enterprise Partnership (LEP) Board and a member of the Northern Powerhouse Partnership Board.

Professor Rothwell takes a strong and active interest in public communication of science and regularly gives talks to schools and the public and contributes to television, radio and press, particularly on sensitive issues in science.



**Nicola Dandridge** was appointed as the first chief executive of the Office for Students in 2017, taking up her role in September 2017. The Office for Students is the new public body which will regulate the higher education sector on behalf of students. It will be fully operational in April 2018, when it will replace the Higher Education Funding Council for England and the Office for Fair Access.

Prior to joining the Office for Students, Nicola was chief executive of Universities UK, the representative organisation for the UK's universities. Before that she was chief executive of the Equality Challenge Unit, the higher education agency which promotes equality and diversity for staff and students. Nicola started her career as a qualified lawyer working in private practice.



**Tom Long** is an experienced employment lawyer and is the trusted day to day advisor to a significant number of university clients.

He specialises in defending complex employment tribunal litigation including issues of whistleblowing and discrimination. Tom also has extensive experience of advising on TUPE, redundancy and restructuring exercises and senior employee exits.

Tom provides bespoke training to clients and contacts and is a regular presenter at HE sector events.

He is praised by clients as being approachable and providing personable, supportive and timely responses and is recommended by Legal 500 for both employment and education work.



**David Browne** is the lead employment partner for the vast majority of the firm's education clients and has provided sector specialist advice to universities and colleges for over a decade. He regularly provides clients with strategic advice on issues such as major restructures; TUPE; and trade union relations.

David also undertakes a significant amount of contentious work for both education and non-education clients, including representation at employment tribunals, the EAT and the Court of Appeal.

David is an engaging presenter and clients welcome David's pragmatic and commercial approach to employment issues.



**Aaron Porter** is an expert in higher education policy, Aaron has worked extensively with universities and providers to ensure they meet the needs of students in a changing environment.

Aaron has served on the boards of the Higher Education Funding Council for England (HEFCE), the Universities and Colleges Admissions Service (UCAS), the Higher Education Academy (HEA), the Office of the Independent Adjudicator (OIA) as well as the Council of the University of Leicester. Outside of higher education, he was a non-executive director on the board of Endsleigh Insurance.

In addition to his portfolio of roles, he is currently on audit and risk committee of Goldsmiths University of London, the statutory education committee of the General Chiropractic Council (GCC), the board of Nelson College London, a school governor in South London and an advisory panel for the National Employment and Savings Trust (NEST).



**Paula Sanderson** is currently Registrar at SOAS University of London and is responsible for leading professional services teams to deliver high-quality, integrated and cost-effective services across the School, with particular attention to improving the student experience.

Paula was previously Chief Operating Officer at the University of Reading Malaysia where she was responsible for the establishing, development and leadership of all non-academic functions, managing a period of significant growth and complexity as the institution transitioned to a new campus.

Prior to her current role, Paula held senior operations management roles at the University of Exeter and at the University of Sydney. In both roles she helped the institutions achieve significant positive change in their organisation and delivery of services.

Paula is a Chartered Accountant, has an MBA from the University of Exeter, a Masters in Tertiary Education Management from the University of Melbourne and is currently studying for a Doctorate in Business Administration (Higher Education Management) at the University of Bath.

She is passionate about developing data-led strategy, is a positive change agent, and is committed to developing excellence in professional services. She is a Fellow of the Leadership Foundation for Higher Education and has for several years worked in partnership with the L H Martin Institute at the University of Melbourne to deliver leadership development, maximising the potential of University professional services teams.



**Phil Baty** has 20 years of experience working in the global higher education sector, including more than seven years as editor of the World University Rankings.

Phil was listed as one of the top 15 “most influential” in education by The Australian newspaper in 2012 and in the 2016 book, *Global University Rankings and the Mediatization of Higher Education*, he is described as “one of the most powerful commentators, and arguably policy actors, on higher education”.

Phil joined Times Higher Education (THE) in 1996, and has served as chief reporter, news editor, deputy editor and latterly, editor-at-large. He took over responsibility for the World University Rankings in 2008 and led the development of the current THE World University Rankings methodology, determining the 13 performance indicators and weightings currently used to evaluate world-class research universities. He also conceived the annual THE World Reputation Rankings and 150 Under 50 Rankings, and he established the THE Asia University Rankings and the BRICS & Emerging Economies Rankings.

Phil founded the THE World Academic Summit, first held in Singapore in 2013. The event has since grown into a successful World Summit Series, bringing together senior university leaders and policy makers in meetings across the world, including in San Francisco, Melbourne, Hong Kong, Johannesburg, Moscow, Delhi and Barcelona. He is a regular speaker at international conferences, contributing in recent years to events organized by the United Nations Educational, Scientific and Cultural Organization, the World Bank, the Organization for Economic Cooperation and Development, British Council, British Academy and others.

Phil is an award-winning journalist. He picked up the Ted Wragg Award for Sustained Contribution to Education Journalism (CIPR) in 2010 and was a runner up for the Paul Foot Award for Campaigning Journalism, run by The Guardian and Private Eye magazine in 2007. He contributes regularly on global higher education for leading newspapers and broadcasters around the world.



**Patrick Kennedy**, formerly Director of Strategic Planning & Change at the University of Exeter, is now in demand as a consultant, working with a range of high-profile clients in UK HE.

With extensive director-level higher education experience, Patrick provides professional consultancy services which focus on the very highest level of quality in change management and strategic planning.



**Sophie Bowen** is Chief Operating Officer at Middlesex University. Her portfolio includes strategic planning, human resources, IT and computing services, registry, business enhancement and governance and compliance. Prior to this she was Secretary and Director of Academic Administration and Quality at St George's, University of London and held a variety of roles at the University of Birmingham, including Director of Student Services. Her experience includes leading cross-institutional change programmes, major international development initiatives and strategic reviews. Sophie is convenor of the AHUA London Regional Group, a member of the executive of the Association of Heads of University Administration and is also a member of the Board of the Leadership Foundation for Higher Education.



**Dr Robin Henderson** leads MY Consultants Ltd a higher education focussed development consultancy which supports universities and research institutes develop leadership and management talent, to deliver high value research projects, and in supporting change programmes. Over the past fifteen years he has worked with over 25 UK and European HEIs. Within the facilitation and coaching he undertakes he works with a wide spectrum of staff including senior academic and professional service staff in leadership programmes which are specifically designed to support culture change within organisations. Prior to founding MY Consultants, he held both academic and professional service roles at a research-intensive institution. He is still actively engaged with teaching in HE and he currently contributes to masters level provision at two institutions.



**Richard Young** is a Director at Uniac (a provider of internal audit services across the HE sector) and has overall responsibility for the provision at a number of institutions. He has also had audit experience within the NHS and private sector. Richard has a particular interest in risk management, value for money and governance generally. Within the latter area, he has carried out reviews assessing governance effectiveness (at both governing body and committee level). He liaises with HEFCE on a regular basis and, within the last twelve months, has led workshops with them on value for money reporting and the evolving role of audit committees. In a non-executive capacity, Richard has been a chair of finance committee within a large FE provider and is currently a chair of audit committee at a HEI.



**Sean Ryan** is one of Uniac's Directors. Uniac provides internal audit and assurance services across the HE sector. Sean leads internal audit delivery at a number of institutions. He trained with one of the large accountancy firms before spending some time in internal audit at two retail banks in the 1990s. These gave him a solid education in risk management before he decided that higher education was infinitely more interesting.

Sean believes that risk management has the potential to be a really useful and engaging tool – but that this potential is all too rarely realised. Perhaps the imminent demise of the HEFCE

Memorandum of Assurance and Accountability offers a chance to rethink risk management practices in the sector?



**Jean Brown** has worked in the Higher Education sector for over sixteen years – both as a senior member of the Uniac internal audit team and as Head of a Strategic Planning and Governance team at a large university. With a scientific background, a PhD in Organometallic Catalysis from the University of Sheffield, Jean has a keen interest in working out how things work and how to make them function in an optimal fashion. Earlier in her career this played out in the chemical industry, working for ICI and Ineos, and this has now translated into Higher Education.

At Uniac, Jean works on strategic projects and cross-member activities: she is one of the authors of the recently published Uniac 'Risk management – what value?' report. Through her previous role as



head of a strategic planning and governance team she gained extensive experience of risk management in operation and reported on this and a range of other matters, including HEFCE's governance requirements, data assurance and value for money, to the institution's Audit Committee.



**Dr Heather Davis**

Senior Lecturer, LH Martin Institute, The University of Melbourne

Heather is the Program Director Awards at the LH Martin Institute of Tertiary Education Leadership and Management, at the University of Melbourne. She has a background in research management, knowledge work, adult education and professional development. Heather is an ATEM Fellow and holds a Master of Professional Education & Training, Deakin University and PhD from the School of Management, RMIT.

Heather's research interests include: university leadership and management; shared leadership; qualitative inquiry, social complexity theories and e-learning. Heather completed a PhD research project in 2012 Leadership Literacies for Professional Staff in Universities and is currently researching

the project Learning by association in higher education: a comparative analysis of Australian and UK membership associations for university administrators, involving ATEM and the AUA.



**Sir Howard Bernstein** is the former Chief Executive of Manchester City Council (1998-2017) and former Head of Paid Service for the Greater Manchester Combined Authority (2011-2017). A strong believer in the transformative power of cities and one of the chief architects of Manchester's well-documented urban, social and economic resurgence over the last four decades, Bernstein now serves as a strategic advisor to several public, private and academic institutions in the UK and internationally.

Over a distinguished career in public service, Sir Howard was instrumental in a range of projects and initiatives benefitting Manchester, Greater Manchester and the United Kingdom. This has included significant improvements in transport and other infrastructure across Greater Manchester, the long-term regeneration of disadvantaged parts of Manchester in partnership with government, the private sector and local communities, and cementing Manchester's status as a thriving hub for sports, culture, media and creativity and an active player in promising fields such as advanced materials, life sciences, informatics and translational medicine.

Sir Howard is widely recognised for his pioneering use of innovative financial instruments, planning mechanisms, governance arrangements and public-private partnerships to attract investment, accelerate development and deliver marked improvements in social and economic outcomes for people and businesses in Greater Manchester. This assertive approach has also been evident in the devolution of significant responsibilities for transport, planning, housing, skills, health and social care services from the UK Government to local authorities in Greater Manchester in recent years, including the piloting of ground-breaking new models for the delivery of health, social care and early intervention services at the neighbourhood level.

Following his retirement from the Council in 2017, Sir Howard was appointed as an Honorary Professor of Politics and a strategic advisor to the University of Manchester. He is also a strategic advisor to Deloitte, an Honorary President of Manchester City FC and President of Lancashire County Cricket Club.

Sir Howard was knighted for his services to Manchester in 2003.



**Andy Westwood** is Vice Dean of Humanities and Professor of Government Practice at the University of Manchester. He is a Visiting Professor of Further and Higher Education at the University of Wolverhampton and an occasional adviser to the IMF and OECD. He is currently a specialist adviser to the House of Lords Committee on Economic Affairs and was previously a special adviser to ministers at the Department for Innovation, Universities and Skills and a senior adviser at HM Treasury and the Departments for Education and Communities and Local Government. He writes regularly for WonkHE, the Times Higher and the Guardian.



**Louise Simpson** is co-founding Director of The Knowledge Partnership UK, and Director of The World 100 Reputation Network. She is an expert in higher education communications and branding, leading research for many universities and government bodies in the UK, Japan and Europe. Before becoming a consultant, she was Director of Communications at the University of Cambridge.



**Gary Attle** is a partner at Mills & Reeve LLP and leads our work nationally in the higher education sector. He has been involved in significant cases on a wide range of regulatory and liability issues and governance matters throughout his 25+ years at Mills & Reeve. He has served as a Board member at Mills & Reeve and as a charity trustee for the Higher Education Academy. He has also been on the editorial team for a series of law reports and for a leading textbook on the law of higher education, including contributing to the chapter relating to information law. Gary is recognised as a leading individual in legal directories Chambers & Partners and Legal 500. He was recently invited to give evidence to the Parliamentary Joint Committee on Human Rights for its Inquiry on Freedom of

Speech in Universities.



**Alan Ferns** is Associate Vice-President for External Relations and Reputation at The University of Manchester, where he is responsible for providing coordination, leadership and strategic direction for a wide range of external relations and reputation building activities and functions. Prior to taking up his current role in January 2017, Alan was Director of Communications and Marketing at The University of Manchester. He has worked in the field of University communication since 1983 at the Universities of Lancaster, Salford and Manchester.



**Dr Kelly Coate** is the Vice Dean (Education) in the Faculty of Social Science and Public Policy at King's College London. Her research focuses on higher education: policy, management and gender. She has previously worked at the National University of Ireland, Galway and the UCL Institute of Education, where she taught on the MBA in Higher Education Management. She is on the Publications Sub-Committee of the Society for Research into Higher Education, and on the Editorial Boards of *Journal of Education Policy*, *Teaching in Higher Education* and *Higher Education Research and Development*.



**Tess Brooks** has experience in a wide range of roles within the public sector with a track record in organisational innovation and change management. Following a management career in the NHS, Tess became a director of the King's Fund, an independent development agency, before being appointed Director of Leadership and Management Development for the NHS. A keen interest in personal development and the link between personal and organisational effectiveness have informed much of her career. For the past thirteen years she has worked in a freelance capacity across a number of sectors, building a portfolio of interests which include both the design and delivery of leadership development, organisational diagnostics and change management. Tess is well known within HE for her contribution to the development of professionals from graduate trainee level to Registrars, having acted as an advisor to the AHUA in respect of this work.



**Andrew Young** is the current Chief Operating Officer at the LSE. At LSE, Andrew is responsible for the effective coordination and integration of professional services and their efficient and cost-effective delivery. He provides line management to a range of service divisions and aims to build collaboration, communication and coordination amongst them and professional service staff in academic units. Andrew previously worked at the University of Newcastle, Newcastle Science City and the London School of Hygiene and Tropical Medicine.

Shortly after joining the LSE, the Director announced he would not be seeking a second term and shortly after that announced he was leaving early. After a year under an interim Director, Andrew is now working for his third Director in less than 18 months.



**Jeannette Strachan** was appointed as the University Registrar and Secretary at the University of Hull in April 2013.

Jeannette is a Hull alumna and has a BSc in Economics from the University. She also has a Postgraduate Diploma in Public Administration from the University of London and a Masters in Business Administration from City University.

Whilst at the University of Hull Jeannette was a member of the University Air Squadron, and after graduation served as an officer in the RAF. She has worked in education for over 25 years, including positions at City University London, UCL and St George's, University of London. In 2010, Jeannette was appointed Academic Registrar/ Director of Student and Academic Services at Newcastle University and returned to the University of Hull in 2013 as the Registrar and Secretary.

Jeannette's portfolio includes Governance and Compliance, Legal Services, Health and Safety and Student Services (including Careers and Employability, Registry Services, Student Wellbeing and the Student Hub). Jeannette is a Director of Southern Universities Management Services, Trustee of the University of Hull Pension and Assurance Scheme and a Fellow of the Association of University Administrators.



**Drew Povey**, one of the UK's most influential Leadership authorities, with a unique multi-sector viewpoint on creating innovative and sustainable change that can help prepare and empower individuals and teams for our ever-changing world.

Drew is a highly in-demand speaker at conferences and leadership events, both regionally and nationally, on the concept of 'multi-sector' approaches to leadership. His unique view and approach have positioned him as an innovative leadership coach and facilitator. He has a wealth of experience through his coaching of and work alongside leaders within Education, the Police, the National Health Service, professional sport and international businesses. This extensive network of partnerships has led to the implementation of Drew's philosophies and concepts across a range of customer-focused organisations.

As an Executive Headteacher, Drew leads on a programme of school improvement and coaching with other Headteachers and leaders from various sectors. During the first year of his career, he won the prestigious 'Teacher of the Year' award, which recognised him as an outstanding classroom practitioner with a focus on behaviour management. Drew was appointed as Headteacher at Harrop Fold School in 2009/10 and led the school through a sustained journey of improvement; including the raising of results to the best in the school's history and two 'Good' Ofsted.

He is a Fellow of the Royal Society of the Arts (FRSA) and a Fellow of the Institute of Leadership and Management (FILM). In recognition for his work with children, young people and families Drew was invited to Buckingham Palace.



**Diane Gilhooley** is Global Head of Eversheds Sutherland's Human Resources Practice Group and has over 22 years' experience in employment law and litigation. Diane also heads the firm's Education Sector Group, having worked with education sector clients since the late 1990s.

Diane has a wealth of relevant experience in advising higher education institutions on a broad range of employment and governance related matters. Diane has also been a governor and the Chair of a Remunerative Committee in Higher Education for a number of years. Diane regularly advises on strategic and organisational issues (including large scale redundancy and restructuring programmes, industrial relations issues, mergers and collaborations); international collaborations and cross boarder issues. Diane also has extensive experience of conducting complex, high value

tribunal proceedings and investigations at higher education institutions.

Diane leads and develops the firm's national training programme for education institutions and delivers public courses and in-house training events to institutions throughout the UK. Diane also regularly speaks at local, national and international conferences on a variety of education and employment law topics.



**Siân Jones-Davies** is a key member of Eversheds Sutherland's national Education sector group specialising in student issues and regulatory matters and is its lead student lawyer.

She has significant experience of providing legal and strategic advice to the further and higher education sectors.

Siân has a wealth of experience of advising on the whole range of contentious and non-contentious student-related issues which can arise for institutions including the student contract and consumer ("CMA") compliance, admissions, complaints (including to the OIA), court claims, discipline and academic misconduct, academic appeals, fitness to practise, equality and discrimination, student mental health and fitness to study, sexual harassment and assault, natural justice, criminal convictions, human rights, safeguarding and under 18s, data protection, placements and overseas study, Prevent, and freedom of speech. She also advises on judicial review both in respect of challenges made by students and challenges threatened by institutions against sector bodies such as regulators and funding councils.



Siân regularly delivers public training courses and in-house training to institutions and is a regular speaker at sector organisation events (for example, Universities UK, AMOSSHE, AULP, SPA, AoC, Northern Universities Consortium and USHA) on a variety of student-related topics.

Siân regularly drafts and reviews student regulations, policies and procedures and provides in-house training to institutions on their lawful implementation.



**Chris Mordue** is a partner in our Education Sector team, specialising in employment advice to Universities. With over 20 years' experience of advising Higher Education clients across the UK, Chris has a national reputation as a go-to lawyer in the sector with a focus on helping universities to achieve their strategic, commercial and operational objectives, taking a robust and business focused attitude to legal risk. For example, Chris has worked with, and trained, many university HR teams on taking less risk averse approaches to everyday employment case work, saving time and money and focusing on achieving business outcomes. He has helped universities and their leadership teams to take a more confident approach to performance management across their institutions, breaking down barriers to management intervention

and helping HR teams and managers to work together better to manage cases more proactively, robustly and consistently. He has also advised universities on making bolder and more effective use of the positive action provisions in the Equality Act to reduce gender pay gaps and increase the representation of women and BAME staff in their workforce.

Chris regularly supports universities in complex employment disputes; senior level pay and severance issues; equality, diversity and inclusion issues; successfully delivering organisational change, including large scale redundancy/restructuring exercises; TUPE transfers (on mergers, research team transfers, outsourcing and JV arrangements); implementing changes to terms and conditions of employment, working arrangements and academic career structures; and supporting universities in their international operations, including advice on overseas employment arrangements and international working policies. Chris also has a national profile in the sector for his industrial relations expertise, which includes helping universities to manage national and local industrial action, modernise recognition agreements and deal with collective bargaining issues.



**Chris Cater** joined Unite Students in 2014 as a Service & Sales Manager, covering sites across the country, having previously been a retail Area Manager. After 10 months in this role, and involvement in all aspects of our operation, Chris then became the City Manager of Manchester, before moving to carry out the same role covering Bristol & Bath. In January 2018, Chris moved over to our Higher Education Engagement Team. He aims to deliver a strong relationship base across our university partners and sector bodies nationwide, as well as supporting our internal teams by bringing his strong operational knowledge and understanding of the Higher Education sector to the table.



**Simon Jones** is the National Operations Director for Unite Students and heads up all aspects of service delivery across the 50,000 bed portfolio. Responsibilities include Health and Safety, Sales and Marketing and delivery of all aspects of the student experience including Student Services. Simon has worked at Unite Students since 2007 holding a number of operational leadership roles and sits on Unite Students Executive Committee.

Simon is an alumni of York University and holds a Masters degree in Business Administration.



**Chris Sayers** has been the Chair of the Committee of University Chairs since April 2017. He joined Northumbria University's Board of Governors as an external member in November 2010, became Chair of the Board in July 2012. Until 2012, Chris was the BT Group Regional Director for the North East, building on a successful leadership career with BT for twenty-six years, including managing an IT system's division within BT Global Services.

He has very wide experience of serving as a Non-Executive Director, across public, private and charitable sectors, which includes working as a NED for the Government Office for the North East, Charing a Playhouse and Community Arts centre, NED for a County Council Development Corporation and NED for a Skills/Training Social Enterprise for school leavers.

He holds an honours degree from York (Mathematics) and, with his wife Tessa, is joint chair of a board of trustees for a charity running two orphanages and a public school in Tamil Nadu, India.



**Professor Sir Anton Muscatelli** FRSE AcSS is Principal and Vice-Chancellor, University of Glasgow, since 1 October 2009. From 2007-2009 he was Principal and Vice-Chancellor of Heriot-Watt University. An economist, his research interests are monetary economics, central bank independence, fiscal policy, international finance and macroeconomics. Prior to 2007 he held various roles at the University of Glasgow including Vice-Principal - Strategy, Budgeting and Advancement (2004-07); Daniel Jack Professor of Political Economy (1994-2007); and Professor and Lecturer, Department of Economics (1984-94).

Sir Anton chairs the Scottish Government's Standing Council on Europe, a non-political group which provides expert advice to Scottish ministers on protecting Scotland's relationship with the EU. He is a member of the Scottish Government's Council of Economic Advisers. From September 2017 he has assumed the role of Chair of the Russell Group of Universities.

He is a member of the Board of the Scottish Funding Council which provides funding and oversight of Scotland's Colleges and Universities. He is a Director of USS (Universities Superannuation Scheme), Chair of the Council for Advancement and Support of Education (CASE) Europe, a member of the Board of Glasgow Life, and Chair of the Commission on Economic Growth for the Glasgow City Region.



**Lemn Sissay** MBE, Chancellor of the University of Manchester is author of a series of books of poetry alongside articles, records, broadcasts, public art, commissions and plays. Lemn was the first poet commissioned to write for the London Olympics. His Landmark Poems are installed throughout Manchester and London. They can be seen in The Royal Festival Hall and The Olympic Park. Lemn was official poet for The FA Cup 2015 and his Desert Island Discs was pick of the year for BBC Radio 4 2015.

Lemn is Chancellor of The University of Manchester, Patron of The Letterbox Club, Canterbury's Poet Laureate and he is a regular contributor to radio and television.



**Andy Burnham** was elected as Mayor of Greater Manchester in May 2017.

Prior to this Andy was MP for Leigh from 2001. In government, Andy has held Ministerial positions at the Home Office, Department of Health and the Treasury. In 2008 he became Secretary of State for Culture, Media and Sport, before returning to Health as Secretary of State in 2009.

In opposition, Andy has served as Shadow Education Secretary, Shadow Health Secretary and Shadow Home Secretary.

Andy lives in Leigh, Greater Manchester, with his wife and three children. He is a keen supporter of Everton FC.